

Keys Six Sigma Announces Publication of Design for Lean Six Sigma Book

By Keys Six Sigma

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Keys Six Sigma today announces the publication of “Lessons Learned from an Unconventional Design for Lean Six Sigma Deployment” book. The book outlines the successful development and deployment of Xerox’s Design for Lean Six Sigma.

Keys Six Sigma, Incorporated today announces the publication of “Lessons Learned from an Unconventional Design for Lean Six Sigma Deployment” book. Available from Lulu.com (<http://www.lulu.com/content/1375391>), the book outlines the successful development and deployment of Xerox’s Design for Lean Six Sigma initiative within the product development community.

Written by Norm Fowler, the book outlines the unconventional approach to the Design for Lean Six Sigma content and certification development as well as overall corporate-wide deployment. Prior to starting Keys Six Sigma, Norm was a member of Xerox’s Corporate Lean Six Sigma Senior Staff and had responsibility for the Design for Lean Six Sigma initiative.

Norm describes in detail the collaborative process use in developing the unconventional program structure built around elements such as a unique competency-based certification process based on a set of standard System Engineering skills, integration of Lean and DMAIC methods and a “push” coaching model. Included were not only the technical and process issues associated with development and deployment, but also those associated with the program’s pervasiveness across the Corporation and sustainability over time. The book concludes with a series of lessons learned through the development and deployment phases that are equally applicable to other types of corporate-wide initiatives.

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